

U.S. Water[®]
Services Corporation



A Leading Provider of
**WATER AND
WASTEWATER
SERVICES**



U.S. WATER

A Leading Provider of Water and Wastewater Services

U.S. Water collaborates with clients across the United States, offering cutting-edge solutions for clean water and wastewater treatment. Our primary focus lies in operations and maintenance (O&M) services, and we possess extensive expertise in the full range of water and wastewater treatment technologies presently used in the industry. Established in 2003, our company is employee-owned

and renowned for delivering high-quality operations, ensuring compliance, prioritizing safety, and providing inventive solutions to operational challenges. With our ongoing growth, we currently serve clients nationwide, supported by a dedicated management team comprised of experienced industry professionals who actively contribute to the success of each project.



Services

We provide water and wastewater services spanning the full project lifecycle for drinking water production, wastewater treatment and monitoring, and customer service.

Operations & maintenance (O&M)	Maintenance, rehabilitation, and construction
Utility management	Lift station rehabilitation
Process optimization	Facility commissioning/start-up
Technical support and troubleshooting	Compliance and laboratory management
Design-Build-Operate (DBO)	Customer services and billing
Engineering and consulting	Emergency response and temporary operations relief



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Clients

Corporations	Department of Corrections	Department of Transportation	Industrial Facilities	Investor-Owned Utilities (IOUs)
Private Community Systems	School Boards	State, County and Local Governments	Utility Districts	

About U.S. Water

Staff of more than 700 water and wastewater professionals

Employee-owned and serving clients nationwide since 2003

Operating more than 1,000 water and wastewater facilities, both public and industrial

Serving a variety of industries, including municipal, industrial, public-private partnerships (P3), and more

A culture focused on health & safety, innovation, and data-driven efficiencies

Large fleet inventory of specialized utility-related equipment



What makes us different?



EMPLOYEE-OWNED

Internally driven culture of long-term value creation to clients, avoiding external private equity agenda or influences



IMMEDIATE ACCOUNTABILITY

Customers have a direct line to company leadership enabling immediate decision and response to critical issues



CONTRACTING FLEXIBILITY

Wide range of contracting and delivery approaches and nimble management team delivering flexible and innovative solutions



IDEAL SIZE COMPANY

Large enough to provide highest level of utility expertise; small enough to commit continuous involvement of leadership



UNMATCHED COMPLIANCE RECORD

Trusted by regulatory agencies because of our historical environmental and contractual compliance record (>99.98% compliant with all KPIs)



SUPERIOR INTELLECTUAL PROPERTY AND DATA-DRIVEN SOLUTIONS

Our Process Control Monitoring (PCM)TM system is the best customer-friendly tool in the industry to monitor asset performance



INDUSTRY-EXPERIENCED MANAGEMENT TEAM

Proactively anticipating the needs and challenges facing our clients



Specialties

Public Utilities

U.S. Water serves utility systems nationwide in a multitude of roles within the water and wastewater arena – from managing operations and compliance, to protecting public health and financial assets.

To our clients, we are more than just a water and wastewater service provider. We're an engineering firm, a consulting group, a customer service resource, a treatment facility specialist, and an O&M partner.

Systems our operations team focuses on include:

- Treatment/pretreatment plants
- Collection and distribution
- Storm water management
- Pump and lift stations

We specialize in the services needed by our clients:

- Repair & replacement (R&R)
- Ongoing maintenance
- Capital improvements
- Community engagement
- Customer service and billing
- Disaster and emergency response
- Industrial pretreatment programs (IPP)



Industrial

U.S. Water's industrial group employs a unique approach to operations projects that provides a structure for short- and long-term operational efficiencies, and focuses on providing excellent service to a wide range of industrial and private sector industries.

The industrial team consists of:

- Well-trained operators licensed in multiple states and disciplines
- Technical support group composed of industry subject matter experts

- Expert-level industrial treatment plant operators
- Superintendents available 24/7 to assist on-site operations teams with training, process control support, O&M manual preparation, and preventative maintenance plans
- In-house, skilled maintenance technicians who support operations; provide easy access to engineering support; self-perform and troubleshoot mechanical, electrical, and controls issues; and complete corrective repairs and/or upgrades specifically for industrial treatment systems

Process Control Monitoring (PCM)[™] System



U.S. Water is continuously improving performance and increasing efficiency for clients through use of innovative tools. Our innovative Process Control Monitoring (PCM)[™] System is a proprietary web-based system that is used to collect, monitor, and display critical operating parameters tailored to a specific treatment system and provide instantaneous feedback and customized reports to support regulatory reporting needs. PCM reduces labor and increases efficiency and reliability of assets.



For more information
on our services, please
contact us at:

info@uswatercorp.net

+1 866-753-8292

uswatercorp.com

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